



## Limited Warranty

**Single Shift Seating**-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under single shift use and service for (10) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 350lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

**Multi Shift Seating**-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under multi shift use and service for (3) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 300 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (1) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

**Exam Tables (400,410,420)**-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under single shift use and service for (5) years from date of shipment. Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 500 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization. Vinyl wrap on theme tables have a (2) year warranty.

**Exam Tables (460)**-Intensa, Inc. warrants to the original purchaser that its product will be free from defects in materials and workmanship under single shift use and service for (5) years on metal frame. On lifting columns, actuators and control boxes (2) years from date of shipment (these components will be tested for misuse or abuse on any claim submitted to Intensa and settled after testing is complete. Exceeding weight limit will cause failure and will be indicated in testing). Intensa, Inc. will not be responsible for any product failure due to abuse, misuse, modification, improper use or for any use which exceeds the published capacity of the product which is 700 lbs. This warranty does not cover upholstery materials, either supplied by Intensa, Inc. or the purchasers as COM. All upholstery material supplied by us will offer a (2) year warranty. Should a defect occur on upholstery material supplied by us and used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization.

**Lighting**-Intensa, Inc. warrants its lighting product to be free from defects and workmanship under normal use and service for a period of (5) years from date of shipment (except model 500 which carries a 1 year warranty) . Should a defect occur on any lighting product used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization. Any claims on the above warranty using outside labor or other charges will be allowed only with the consent and prior written approval by Intensa, Inc. Products must not be returned without proper written authorization from Intensa, Inc. Request for authorization must be in writing and accompanied by the original purchase order.

**Medical Equipment**-Intensa, Inc. warrants its product to be free from defects and workmanship under normal use and service for a period of (1) year from date of shipment. Should a defect occur on any product used under normal conditions, we will repair or replace defective product free of charge provided that product is returned to us promptly, prepaid, and with return authorization. Any claims on the above warranty using outside labor or other charges will be allowed only with the consent and prior written approval by Intensa, Inc. Products must not be returned without proper written authorization from Intensa, Inc. Request for authorization must be in writing and accompanied by the original purchase order.

**\*\*Please Read Carefully For All Chair Styles That Use A Foot Ring\*\***

Please note for all chairs or stool models that use a foot ring; the foot ring is not to be used as a step to facilitate the lifting of an individual up and into the chair. The sole purpose of the foot ring is the resting of feet only! All models that have a height range 23” to 35” require strict adherence to the 350 lb. weight limit of the product, especially during full extension of pneumatic lift. Intensa will not be liable for any failure to adhere to the above design specifications. Improper use of Foot Rings voids warranty.